

Contents

June 2015 Volume 24 Issue 6

Editorials

- 349** SQUIRE and the evolving science of healthcare improvement *D P Stevens*
- 352** Taking complaints seriously: using the patient safety lens *T H Gallagher, K M Mazor*
- 356** What are patients' care experience priorities? *R A Iedema, B Angell*

Original research

- 360** The PRONE score: an algorithm for predicting doctors' risks of formal patient complaints using routinely collected administrative data *M J Spittal, M M Bismark, D M Studdert*
- 369** Can staff and patient perspectives on hospital safety predict harm-free care? An analysis of staff and patient survey data and routinely collected outcomes *R Lawton, J K O'Hara, L Sheard, C Reynolds, K Cocks, G Armitage, J Wright*
- 377** Introducing consultant outpatient clinics to community settings to improve access to paediatrics: an observational impact study *H McLeod, G Heath, E Cameron, G Debelle, C Cummins*

- 385** Preventing device-associated infections in US hospitals: national surveys from 2005 to 2013 *S L Krein, K E Fowler, D Ratz, J Meddings, S Saint*
- 393** A qualitative study of the variable effects of audit and feedback in the ICU *T Sinuff, J Muscedere, L Rozmovits, C M Dale, D C Scales*

Research and reporting methodology

- 400** The effect of the SQUIRE (Standards of Quality Improvement Reporting Excellence) guidelines on reporting standards in the quality improvement literature: a before-and-after study *V Howell, A E Schwartz, J D O'Leary, C Mc Donnell*

Correspondence

- 407** Response to: 'A 'work smarter, not harder' approach to improving healthcare quality' by Hayes *et al* *G Robert, S Donetto*
- 408** Reply to: 'Harder but smarter? Co-designing together' by Robert and Donetto *C W Hayes*

Receive regular table of contents by email.
Register using this QR code.



BMJ Quality & Safety is co-owned by the Health Foundation and is an official journal of the National Patient Safety Foundation



This article has been chosen by the Editor to be of special interest or importance and is freely available online.



This article has been made freely available online under the BMJ Journals Open Access scheme. See <http://qualitysafety.bmj.com/site/about/guidelines.xhtml#open>



COMMITTEE ON PUBLICATION ETHICS

This journal is a member of and subscribes to the principles of the Committee on Publication Ethics
www.publicationethics.org.uk



equator
network



recycle
When you have finished
with this please recycle it