DUALITY **& SAFETY**

Contents

Editorials

- 349 SOUIRE and the evolving science of healthcare improvement DP Stevens
- 352 Taking complaints seriously: using the patient safety lens TH Gallagher, KM Mazor
- 356 What are patients' care experience priorities? R A ledema, B Angell

Original research

- 360 The PRONE score: an algorithm for predicting doctors' risks of formal patient complaints using routinely collected administrative data M.J. Spittal, M.M. Bismark, $\langle \mathbf{V} \rangle$ D M Studdert
- 369 Can staff and patient perspectives on hospital safety Predict harm-free care? An analysis of staff and patient survey data and routinely collected outcomes R Lawton, J K O'Hara, L Sheard, C Reynolds, K Cocks, G Armitage, J Wright
- 377 Introducing consultant outpatient clinics to community settings to improve access to paediatrics: an observational impact study H McLeod, G Heath, E Cameron, G Debelle, C Cummins

June 2015 Volume 24 Issue 6

385 Preventing device-associated infections in US hospitals: national surveys from 2005 to 2013 SL Krein, KE Fowler, D Ratz, J Meddings, S Saint

393 A qualitative study of the variable effects of audit and feedback in the ICU T Sinuff, J Muscedere, L Rozmovits, C M Dale, D C Scales

Research and reporting methodology

400 The effect of the SQUIRE (Standards of QUality Improvement Reporting Excellence) guidelines on reporting standards in the quality improvement literature: a before-and-after study V Howell, A E Schwartz, J D O'Leary, C Mc Donnell

Correspondence

407 Response to: 'A 'work smarter, not harder' approach to de improving healthcare quality' by Hayes et al G Robert, or many standards in many standards in the deal of the schwarts.

- 6 improving healthcare quality' by Hayes et al G Robert,
- Reply to: 'Harder but smarter? Co-designing together 408 by Robert and Donetto C W Hayes







BMJ Quality & Safety is co-owned by the Health Foundation and is an official journal of the National Patient Safety Foundation



