March 1996 Volume 5 Number 1

W1 QU158LAR 1996
V.5 NO.1
C.01--------SEQ: SP0072522
TI: QUALITY IN HEALTH CARE 03/21/96

Editorial 1 Quality improvement: an international commodity? *Richard Grol*

Papers 3 Policy priorities in diabetes care: a Delphi study *Morris Gallagher, Colin Bradshaw, Helen Nattress*

9 Making sense of ambiguity: evaluation of internal reliability and face validity of the SF 36 questionnaire in women presenting with menorrhagia *Crispin Jenkinson, Viv Peto, Angela Coulter*

13 Investigation into the attitudes of general practitioners in Staffordshire to medical audit *Ruth Chambers, Susan Bowyer, Ian Campbell*

20 Primary hip and knee replacement surgery: Ontario criteria for case selection and surgical priority *C David Naylor, J Ivan Williams, and the Ontario panel on hip and knee arthroplasty*

31 Assessing general practitioners' care of adult patients with learning disability: case-control study *Michael Whitfield, Joan Langan, Oliver Russell*

36 Bone densitometry at a district general hospital: evaluation of service by doctors and patients *Rajan Madhok, Philip Kirby, John Fordham, Paul Stamp, Sandra Green, Cyrus Cooper*

44 Developing valid guidelines: methodological and procedural issues from the North of England Evidence Based Guideline Development Project *Martin Eccles, Zoe Clapp, Jeremy Grimshaw, Philip C Adams, Bernard Higgins, Ian Purves, Ian Russell*

Viewpoints 51 Changing the clinical behaviour of doctors: a psychological framework *Noelle Robertson, Richard Baker, Hilary Hearnshaw*

55 Looking at effectiveness: ideas from the couch *Jenny Firth-Cozens*

View from Ireland 60 View from Ireland *Seamus Cowman*

62 **Correction**

63 **Book reviews · Diary**

PROPERTY OF THE NATIONAL LIBRARY OF MEDICINE

BMJ Publishing

Qual Health Care: first published as on 1 March 1996. Downloaded from http://qualitysafety.bmj.com/ on April 19, 2024 by guest. Protected by copyright.

VOLUME 5 · CONTENTS

No 1 MARCH 1996

Page **Editorial**

1 Quality improvement: an international commodity? *Richard Grol*

Papers

3 Policy priorities in diabetes care: a Delphi study *Morris Gallagher, Colin Bradshaw, Helen Nattress*

9 Making sense of ambiguity: evaluation of internal reliability and face validity of the SF 36 questionnaire in women presenting with menorrhagia *Crispin Jenkinson, Viv Peto, Angela Coulter*

13 Investigation into the attitudes of general practitioners in Staffordshire to medical audit *Ruth Chambers, Susan Bowyer, Ian Campbell*

20 Primary hip and knee replacement surgery: Ontario criteria for case selection and surgical priority *C David Naylor, J Ivan Williams, and the Ontario panel on hip and knee arthroplasty*

31 Assessing general practioners' care of adult patients with learning disability: case-control study *Michael Whitfield, Joan Langan, Oliver Russell*

36 Bone densitometry at a district general hospital: evaluation of service by doctors abd patients *Rajan Madhok, Philip Kirby, John Fordham, Paul Stamp, Sandra Green. Cyrus Cooper*

44 Developing valid guidelines: methodological and procedural issues from the North of England Evidence Based Guideline Development Project *Martin Eccles, Zoe Clapp, Jeremy Grimshaw, Philip C Adams, Bernard Higgins, Ian Purves, Ian Russell*

Viewpoints

51 Changing the clinical behaviour of doctors: a psychological framework *Noelle Robertson, Richard Baker, Hilary Hearnshaw*

55 Looking at effectiveness: ideas from the couch *Jenny Firth-Cozens*

View from Ireland

60 *Seamus Cowman*

62 **Correction · Book reviews · Diary**

No 2 JUNE 1996

Page **Editorial**

65 Quality improvement: an multiprofessional commodity? *Alison Kitson*

Papers

67 Newcastle satisfaction with nursing scales: an instrument for quality assessments of nursing care *Lois H Thomas, Elaine McColl, Johnathon Priest, Senga Bond, Richard J Boys*

73 Indicators of the quality of general practice care of patients with chronic illness: a step forwards the real involvment of patients in the assessment of the quality of care *Michel Wensing, Richard Grol, Pauline van Monifers, Anton Smits*

81 Comparison of measures to assess outcomes in total hip replacement surgery *Jill Dawson, Ray Fitzpatrick, David Murray, Andrew Carr*

89 Does a dedicated discharge coordinator improve the quality of hospital discharge *Anita Houghton, Ann Bowling, Kim D Clarke, Anthony P Hopkins, Ian Jones*

97 Clinical audit and the purchaser-provider interaction: different attitudes and expectations in the United Kingdom *Richard Thomson, Catherine Elcoat, Edwin Pugh*

Special article

104 Businees approaches to quality improvement: why they are hard for the NHS to swallow *Christopher Pollitt*

Effectiveness bulletin

111 Benign prostatic hyperplasia *Arabella Melville, Jenny Donovan, Trevor Sheldon, Tim Peters*

120 **Letters · Software review · Book reviews · Diary**

Qual Health Care: first published as on 1 March 1996. Downloaded from http://qualitysafety.bmj.com/ on April 19, 2024 by guest. Protected by copyright.

No 3 SEPTEMBER 1996 Page

Editorial

127 Engineering quality in health care *Chris McManus*

Papers

128 Understanding the basis of treatment choices for varicose veins: a model of decision making with the repertory grid technique *Deborah Baker*

134 Organisation of asthma care: what difference does it make? A systematic review of the literature *Alison J Eastwood, Trevor A Sheldon*

144 Patients' satisfaction with care after stroke: relation with characteristics of patients and care *W J M Scholte op Reimer, R J de Haan, M Limburg, G A M van den Bos*

151 Adapting total quality management for general practice: evaluation of a programme *Martin Lawrence, Tim Packwood*

159 Studies of avoidable factors influencing death: a call for explicit criteria *Ragnar Westerling*

166 Preliminary assessment of patients' opinions of queuing for coronary artery bypass graft surgery at one Canadian centre *Jean F Petrie, Jafna L Cox, Robert J Teskey, Lisa B Campbell, David E Johnstone*

Review

172 Why are we trying to reduce length of stay? Evaluation of the costs and benefits of reducing time in hospital must start from the objectives that govern the change *Aileen Clarke*

Effectiveness Bulletin

180 Management of cataract *Rumona Dickson, Alison Eastwood, Paramjit Gill, Arabella Melville, Susan O'Meara, Trevor Sheldon*

186 **Letters · Software reviews · Book reviews · Diary**

No 4 DECEMBER 1996 Page

Editorial

191 Improving care at the primary-secondary care interface: a difficult but essential task *Joachim Szecsenyi*

Papers

193 A national survey of audit activity across the primary-secondary care interface *MP Eccles, M Deverill, E McColl, H Richardson*

201 Improving the quality of health care through contracting: a study of health authority practice *Jacqueline D Gray, Liam J Donaldson*

206 Audit in the therapy professions: some constraints on progress *Sarah Robinson*

215 What proportion of primary psychiatric interventions are based on evidence from randomised controlled trials? *John R Geddes, David Game, Neil E Jenkins, Lorraine A Peterson, Gill R Pottinger, David L Sackett*

218 Comparison of appropriateness of cholesterol testing in general practice with the recommendations of national guidelines: an audit of patient records in 20 general practices *Trudy van der Weijden, Albina Dansen, Berna J Schouten, J Andre Knottnerus, Richard PTM Grol*

Viewpoint

223 Must we choose between quality and cost containment? *Caryl E Carpenter, A Douglas Bender, David B Nash, John M Cornman*

Reviews

230 Low profile, high impact: the role of the sociologist in quality in health care *Rosemary Chesson*

235 Research and development in quality of care: establishing the research agenda *Richard Grol*

Effectiveness bulletins

243 Preventing falls and subsequent injury in older people *Ann Oakley, Merry France Dawson, Janet Holland, Sean Arnold, Colin Cryer, Yvonne Doyle, John Rice, Christine Russell Hodgson, Amanda Sowden, Trevor Sheldon, Deirdre Fullerton, Ann-Marie Glenny, Alison Eastwood*

250 Management of primary breast cancer *Arabella Melville, Alessandro Liberati, Roberto Grilli, Trevor Sheldon*

259 **Letters · Book reviews · Diary**

262 **Referees**

263 **Author Index**

264 **Subject Index**

Qual Health Care: first published as on 1 March 1996. Downloaded from http://qualitysafety.bmj.com/ on April 19, 2024 by guest. Protected by copyright.