Administrative data based patient safety research: a critical review

C Zhan, M R Miller

Administrative data are readily available, inexpensive, computer readable, and cover large populations. Despite coding irregularities and limited clinical details, administrative data supplemented by tools such as the Agency for Healthcare Research and Quality (AHRQ) patient safety indicators (PSIs) could serve as a screen for potential patient safety problems that merit further investigation, offer valuable insights into adverse impacts and risks of medical errors and, to some extent, provide benchmarks for tracking progress in patient safety efforts at local, state, or national levels.

The first and most critical obstacle in the patient safety campaign is the lack of a system that can reliably identify and report medical errors.7. Such a system is a prerequisite to study the magnitude of the problem, to identify risks and correlated factors, to find solutions, and to examine the effectiveness of any intervention aimed at reducing medical errors.

Medical records have so far been the primary source for researching medical errors. Over 90% of the original studies reviewed by the 1999 Institute of Medicine (IOM) report involve medical record abstractions.7 This system contains rich clinical details that allow identification of various medical injuries and near misses and analysis of circumstances and causes of errors. A significant limitation of this system is that medical records are mostly in paper format or electronic format that is not readily usable for research. Transforming medical records into research data is resource intensive and requires exceptional knowledge and skills in medical context and research. As a result, patient safety research with medical records is usually limited in scope and statistical power. Alternative systems for safety research include mandatory and voluntary reports of medical errors, drug safety surveillance, nosocomial infection surveillance, and medical malpractice data. All of these systems have limitations and/or access difficulties. For example, about 20 US states mandate reporting serious adverse events such as unanticipated death, brain or spinal cord damage but no published study has ever used the data, probably because they are strictly guarded from the public and researchers.7

Administrative data are a viable source, and their potential in patient safety research is increasingly recognized. They are readily available, inexpensive, computer readable, typically continuous, and cover large populations. In the early 1970s administrative data were used to reveal startling small area variations in health care and practice patterns.8 In the 1980s many researchers started using the data for outcomes research.9 Since the early 1990s researchers have been exploring the potential of administrative data in assessing quality and patient safety. Notable examples are the complication screening programs (CSP) by Iezzoni and colleagues10 and the Agency for Healthcare Research and Quality (AHRQ)’s quality indicators.11 In 2002 AHRQ developed and released the patient safety indicators (PSIs),11 a tool specifically designed for screening administrative data for patient safety events and medical errors. This development opened a new stage and opportunities for patient safety research using administrative data.

This paper provides a critical review of the progress in administrative data based patient safety research, with a focus on the PSIs and initial analysis of applying the PSIs to hospital discharges in a sample of general hospitals in the US. The merits and limitations of claims based systems are reviewed and the potential applications and future challenges discussed.

**ADMINISTRATIVE DATA BASED PATIENT SAFETY RESEARCH**

We conducted an extensive literature review aimed at identifying all empirical research in patient safety or medical errors that used administrative data. Our review started with the IOM report,7 the review performed by the University of California at San Francisco-Stanford Evidence-Based Practice Center under contract with AHRQ,10 Iezzoni’s review of administrative data based research on quality of care,9 and our previous research.10 11 We then carried out a systematic search of Medline and AHRQ grant databases from 1966 to 2002 using the following search algorithm ((patient safety OR medical error* OR medical-errors* OR adverse event* OR complication* OR iatrogenic* OR nosocomial AND (administrative data* OR insurance-claim-review* OR claims data or ICD-9-CM))).

**Use of administrative data in quality and safety assessment**

Administrative data, also called claims data, are by-products of administering and reimbursing healthcare services. Government payers (such as Medicare, Medicaid and Veterans Affairs) and private insurance companies regularly maintain a large amount of administrative data concentrated primarily on acute hospital admissions and, increasingly, on outpatient care, nursing homes, home care, and hospice programs. The core data elements of an administrative data system are admission date, discharge date and...
status, primary and varying numbers of secondary International Classification of Diseases, 9th Revision, Clinical Modification (ICD-9-CM) diagnoses, procedures, and external causes of injury, and some demographic variables. These data are often available as compiled research databases from federal agencies, state health departments, health plans, and private data institutions. For example, AHRQ Healthcare Cost and Utilization Project (HCUP), a partnership of federal government and over 30 participating states, compiles uniform hospital discharge records for research purposes (see http://www.ahrq.gov/data/hcup/ for more details).

Overall, there has been limited use of administrative data in quality and safety research. Roos and Brazauskas in 1990 proposed screening claims data for adverse events and to guide subsequent medical record reviews to determine whether a quality problem existed. Leatherman et al in 1991 described a quality screening and management program developed at the United Healthcare Corporation that used claims data to explore incidence rates, adverse events, and other outcomes measures. Riley et al in 1993 used ICD-9-CM codes in Medicare claims to identify readmission to hospital for adverse events following selected procedures.

The work of Iezzoni and colleagues on CSP in the early 1990s, supported by AHRQ, was the first systematic exploration of the value of administrative data in quality and patient safety research. The CSP relied on ICD-9-CM codes to identify 27 potentially preventable in-hospital complications in hospitalized patients.

Quality improvement. Seven of the PSIs are recommended to be area based PSIs to capture complications/adverse events occurring in an area as opposed to within an institution. The PSI software calculates raw rates, risk adjusted rates derived by applying the average case mix of a baseline file that reflects a large proportion of the US hospitalized population in patient age, sex, diagnosis related groups (DRGs) and co-morbidities, and smoothed rates that dampen random fluctuations over time. Thirty co-morbidity categories are automatically generated by the software and used as risk adjusters together with variables available in most administrative data systems. Table 1 describes the definitions of the numerators, denominators, and key exclusions for the 20 PSIs, and table 2 provides the findings from applying the PSI to the 7.45 million discharges in the HCUP Nationwide Inpatient Sample for the year 2000. Note that each PSI has a unique risk pool determined by its denominator definition and exclusion criteria. Table 3 presents unadjusted length of stay, charges, and in-hospital mortality for patients with and without PSI events. Tables 2 and 3 show substantial numbers of patient safety events with tangible impacts on patient outcomes in terms of increased length of stay, increased likelihood of in-hospital death, and increased charges for patients experiencing a PSI event as opposed to those that do not. Taken together, these tables clearly point to a significant potential role for administrative data in patient safety efforts.

CHALLENGES OF ADMINISTRATIVE DATA BASED PATIENT SAFETY RESEARCH

Any discussion of patient safety research using administrative data should recognize some data limitations and understand how such limitations play in their analysis. In particular, we focus on how these issues relate to the PSI and/or are addressed by the PSI.
Problems with ICD-9-CM coding
There are many concerns over ICD-9-CM coding with regard to patient safety research. First, we can only find events for which there are corresponding ICD-9-CM codes. A small number of standard codes and E codes appear to identify a large number of diagnoses in administrative data. Second, ICD-9-CM codes are not dated, meaning that coding for an event that occurred in 1977 but discovered in 1997 NIS will result in a diagnosis that occurred in 1997 NIS. Third, coding may be incomplete to varying degrees, such as when coding secondary diagnoses. Fourthly, assignment of ICD-9-CM codes is very likely to be incomplete because of limited slots for coding secondary diagnoses and other reasons. Finally, diagnoses are not dated from 2.5 to 11.7, and this variation explained part of the differences between high and low mortality hospitals. Some of the variation may be driven by financial reasons, such as in operators who choose codes with higher Medicare pay schedules. Finally, diagnoses are not dated in current administrative data systems, making it difficult to determine whether a secondary diagnosis occurred before the event. In 1977 found that agreement on the principal diagnosis between hospital reports and IOM reabstraction was only 65.2%. Thirdly, coding is very likely to be incomplete because of limited slots for coding secondary diagnoses and other reasons. Fourthly, assignment of ICD-9-CM codes is very likely to be incomplete because of limited slots for coding secondary diagnoses and other reasons. Fourthly, assignment of ICD-9-CM codes is very likely to be incomplete because of limited slots for coding secondary diagnoses and other reasons. Finally, diagnoses are not dated from 2.5 to 11.7, and this variation explained part of the differences between high and low mortality hospitals. Some of the variation may be driven by financial reasons, such as in operators who choose codes with higher Medicare pay schedules. Finally, diagnoses are not dated in current administrative data systems, making it difficult to determine whether a secondary diagnosis occurred before the event.
Inadequate reliability and validity in identifying medical errors

Administrative data have been shown to have low sensitivity but fair specificity in identifying quality gaps. Bates and colleagues found that, while medical record review results in identify only half of patients with adverse events but had a fair specificity of 74%. Iezzoni and colleagues conducted several validity studies on CSP. One study reported that physician reviewers confirmed CSP flagged complications in 68.4% of surgical and 27.2% of medical cases. Another study found that 89% of surgical cases and 84% of medical cases had their CSP trigger codes corroborated by review of the medical records. A third one indicates that objective clinical criteria or physicians’ notes supported the coded diagnosis in 70% to over 90% of most CSP flagged conditions. Focusing on criteria or physicians' notes supported the coded diagnosis in 70% to over 90% of most CSP flagged conditions. Focusing on several validity studies on CSP. One study reported that physician reviewers confirmed CSP flagged complications in 68.4% of surgical and 27.2% of medical cases. Another study found that 89% of surgical cases and 84% of medical cases had their CSP trigger codes corroborated by review of the medical records. A third one indicates that objective clinical criteria or physicians’ notes supported the coded diagnosis in 70% to over 90% of most CSP flagged conditions. Focusing on criteria or physicians' notes supported the coded diagnosis in 70% to over 90% of most CSP flagged conditions.

Lack of clinical details for risk analysis and risk adjustment

Lack of clinical details is a major limitation of claims data. Of special concern is severity of illness that affects patient outcomes and conceivably affects the likelihood of medical errors. Analysis of outcomes and risk factors associated with medical errors are limited to variables available from administrative data.

Iezzoni et al provided an excellent review of several claims based systems measuring severity. The performance of these systems depends substantially on complete coding of diagnoses.

### Analytical issues

The large size of the administrative data and the relative rarity of safety events requires special consideration in statistical analysis. The sheer size of the administrative data can give the illusion of great precision and power. Given the standard errors for cases with obstetric trauma without instrumentation and their risk pool (table 3), as an example, a difference of 0.014 days in length of stay in hospital between the two groups is statistically significant (p<0.05). Such differences are often of little clinical significance. Coupled with missing important confounding variables and difficulty in choosing correct statistical models that fit the data, clinically insignificant but statistically significant results could lead to biased inferences and erroneous conclusions.

Matched case-control analysis appears to be a method particularly applicable to administrative data based analysis where cases are rare and controls are plenty. Classen et al and Bates et al matched cases of adverse drug reactions (ADR) with controls without ADR on DRG, co-morbidity, severity, and demographic characteristics to estimate the excess costs, mortality, and length of stay attributable to ADR. Jensen et al matched cases of hospital acquired *Staphylococcus aureus* infections in Denmark hospitals to patients with the same primary diagnosis at admission to identify risk factors among unmatched factors such as age, anemia, etc. Bates et al matched patients with ADR with patients from the same hospital unit and similar pre-event length of stay to study risk factors for ADR. Matching retains only cases and controls with similar covariates. By matching cases and controls to the same hospitals, researchers could focus on patient level factors without concerns over hospital coding practices and hospital effects.

**Table 2** Rates of patient safety events per 1000 discharges (HCUP Nationwide Inpatient Sample, 2000), N = 7448149

<table>
<thead>
<tr>
<th>Patient safety indicators</th>
<th>No of patient safety events</th>
<th>Risk pool</th>
<th>Event rate per 1000 discharges at risk</th>
</tr>
</thead>
<tbody>
<tr>
<td>Complications of anesthesia</td>
<td>1369</td>
<td>1933085</td>
<td>0.71</td>
</tr>
<tr>
<td>Death in low mortality DRGs</td>
<td>1169</td>
<td>2797528</td>
<td>0.42</td>
</tr>
<tr>
<td>Decubitus ulcer</td>
<td>41440</td>
<td>1935276</td>
<td>21.51</td>
</tr>
<tr>
<td>Failure to rescue</td>
<td>56103</td>
<td>331738</td>
<td>169.13</td>
</tr>
<tr>
<td>Foreign body left in during procedure</td>
<td>536</td>
<td>6572845</td>
<td>0.09</td>
</tr>
<tr>
<td>Iatrogenic pneumothorax</td>
<td>3919</td>
<td>5861689</td>
<td>0.67</td>
</tr>
<tr>
<td>Infection due to medical care</td>
<td>11449</td>
<td>5752102</td>
<td>1.99</td>
</tr>
<tr>
<td>Postoperative hip fracture</td>
<td>1068</td>
<td>1397898</td>
<td>0.77</td>
</tr>
<tr>
<td>Postoperative hemorrhage or hematoma</td>
<td>3494</td>
<td>1695495</td>
<td>2.06</td>
</tr>
<tr>
<td>Postoperative physiological and metabolic derangements</td>
<td>799</td>
<td>801702</td>
<td>1.00</td>
</tr>
<tr>
<td>Postoperative respiratory failure</td>
<td>2275</td>
<td>633855</td>
<td>3.58</td>
</tr>
<tr>
<td>Postoperative thromboembolism</td>
<td>15704</td>
<td>1689662</td>
<td>9.34</td>
</tr>
<tr>
<td>Postoperative septicemia</td>
<td>2592</td>
<td>229853</td>
<td>11.25</td>
</tr>
<tr>
<td>Accidental puncture or laceration</td>
<td>11810</td>
<td>5628112</td>
<td>3.32</td>
</tr>
<tr>
<td>Transfusion reaction</td>
<td>30</td>
<td>6572845</td>
<td>0.004</td>
</tr>
<tr>
<td>Postoperative wound dehiscence</td>
<td>843</td>
<td>411099</td>
<td>2.05</td>
</tr>
<tr>
<td>Birth trauma - injury to neonate</td>
<td>4740</td>
<td>720021</td>
<td>6.53</td>
</tr>
<tr>
<td>Obstetric trauma (vaginal with instrument)</td>
<td>12518</td>
<td>51225</td>
<td>224.21</td>
</tr>
<tr>
<td>Obstetric trauma (vaginal without instrument)</td>
<td>51223</td>
<td>591752</td>
<td>86.61</td>
</tr>
<tr>
<td>Obstetric trauma (cesarean section)</td>
<td>1138</td>
<td>191227</td>
<td>6.97</td>
</tr>
</tbody>
</table>

**Admission (a co-morbid disease) or during the stay in hospital (a complication or medical error).** Overall, these limitations were not amenable to be proactively addressed in developing the PSIs.
useful screening tool to highlight areas in which quality should be investigated in greater depth. PSIs enable institutions to quickly and easily identify a manageable number of medical records for closer scrutiny. Using administrative data to screen cases for chart review has also been proposed by Roos and Brazuskas in 1990 and by Silber and colleagues more recently.\textsuperscript{12, 13} For example, in cases with a foreign body left in after surgery (table 2), 7.45 million medical records have to be recovered to uncover 536 cases. Screening the claims with PSIs would quickly identify such rare events and associated medical records could be abstracted for in-depth analysis. This approach has great potential in enhancing the design of medical record based patient safety research, but its use has yet to be widely adopted.

### Epidemiological study in patient safety

Administrative data are valuable in epidemiological studies of the incidence and consequences and factors associated with medical injuries. Our earlier studies\textsuperscript{8, 11} and those of Romano et al\textsuperscript{14} revealed substantial incidence rates and provided some insights into the outcomes and risk factors associated with medical errors. Our ongoing analysis of the 2000 data suggests that medical errors identified in table 2, excluding death in hospital, to mortality DRGs and failure to rescue where patients with errors all died during hospitalization, account for a total of 2.4 million extra days in hospital, $9263 million extra charges, and 32,591 attributable deaths in the US per year. It is also possible to identify certain risk factors such as nurse staffing.\textsuperscript{20, 21}

### Public reporting

At a time when no reliable reporting system exists, applying PSIs to administrative data could reveal the overall incidences and trends and provide useful benchmarks at the local, state, regional, and national levels for tracking progress. However, such use must be made with care. Coding differences across institutions, lack of robust risk adjustment,\textsuperscript{17} relative rarity of safety events, and many other reasons make it uncertain that differences between PSI rates reflect true differences in quality.\textsuperscript{46, 31} Because of these limitations, public reporting of PSI rates for institutions and regions may raise contentions over technicalities rather than facilitate quality improvement. Developers of PSIs and similar administrative data based systems in general express caution with regard to the use of the indicators for public reporting at an institutional level.\textsuperscript{8, 21}

### CONCLUSION

We have highlighted generic and specific concerns regarding administrative data and their use, in particular, for patient safety research. Despite the known limitations, the lack of tools for patient safety today makes administrative data based tools like the AHRQ PSIs appealing. AHRQ PSIs could be useful to identify potential patient safety problems that merit further investigation. With proper methodology, administrative data can provide valuable insights into the incidences, adverse impacts, and risks of medical errors. In addition, PSI rates could serve as useful monitors at local, state and national levels and as benchmarks for tracking progress in patient safety. Further research will be needed to establish whether, and under what circumstances, these indicators are valid measures of safety related hospital performance for comparative purposes. Most paramount in this effort is work at explicitly examining cases flagged by PSIs using chart review. Some of this work is already ongoing.

Future growth in electronic health data will make tools like the PSI more useful. Ongoing refinement of ICD-9-CM and, eventually, ICD-10-CM should introduce more data elements and may allow clearer distinction of complications from conditions present at admission and increase the specificity of codes. Iezzoni\textsuperscript{17} predicted that the definition, content, and scope of administrative data would change dramatically in the near future, and inclusion of clinical information from both clinicians and patients in administrative data would make exciting new possibilities.

In 2001 the Department of Health and Human Services (HHS) of the AHRQ launched a $50 million initiative aimed at improving patient safety, focusing primarily on medical error data or reporting systems.\textsuperscript{37} The fruition of this investment will hopefully evolve into real time, user friendly, nationwide error reporting systems. It is conceivable that any eventual reporting system would involve triangulation between current administrative data, chart review, and self-reports in order to maximize the amount of information available with respect to medical errors. At present, the value of administrative data—with its large scale, uniformity, and

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**Table 3** Means (SE) length of stay (LOS), charges, and mortality rates for discharges experiencing a patient safety indicator (PSI) event compared with those not experiencing a PSI event (unadjusted).

<table>
<thead>
<tr>
<th>Medical error</th>
<th>LOS with PSI event</th>
<th>LOS without PSI event</th>
<th>Charge with PSI event</th>
<th>Charge without PSI event</th>
<th>Mortality (%) with PSI event</th>
<th>Mortality (%) without PSI event</th>
</tr>
</thead>
<tbody>
<tr>
<td>Complications of anesthesia</td>
<td>50.40 (0.17)</td>
<td>50.51 (0.006)</td>
<td>24572 (838)</td>
<td>25093 (29)</td>
<td>10.10 (0.28)</td>
<td>10.83 (0.01)</td>
</tr>
<tr>
<td>Death in low mortality DRGs</td>
<td>NA</td>
<td>NA</td>
<td>NA</td>
<td>NA</td>
<td>NA</td>
<td>NA</td>
</tr>
<tr>
<td>Decubitus ulcer</td>
<td>160.32 (0.09)</td>
<td>90.79 (0.006)</td>
<td>5987 (375)</td>
<td>28100 (29)</td>
<td>130.85 (0.17)</td>
<td>40.01 (0.01)</td>
</tr>
<tr>
<td>Failure to rescue</td>
<td>110.24 (0.06)</td>
<td>100.20 (0.02)</td>
<td>52879 (364)</td>
<td>34468 (111)</td>
<td>NA</td>
<td>NA</td>
</tr>
<tr>
<td>Foreign body left in during procedure</td>
<td>90.30 (0.75)</td>
<td>40.78 (0.002)</td>
<td>41882 (2938)</td>
<td>14882 (12)</td>
<td>40.09 (0.008)</td>
<td>20.63 (0.00)</td>
</tr>
<tr>
<td>Iatrogenic pneumonitis</td>
<td>130.78 (0.25)</td>
<td>40.59 (0.003)</td>
<td>55286 (1454)</td>
<td>13384 (11)</td>
<td>160.11 (0.39)</td>
<td>20.56 (0.006)</td>
</tr>
<tr>
<td>Infection due to medical care</td>
<td>200.75 (0.22)</td>
<td>40.54 (0.003)</td>
<td>84751 (1096)</td>
<td>13975 (12)</td>
<td>100.31 (0.003)</td>
<td>20.11 (0.006)</td>
</tr>
<tr>
<td>Postoperative hip fracture</td>
<td>160.37 (0.58)</td>
<td>50.39 (0.007)</td>
<td>52224 (1784)</td>
<td>24594 (33)</td>
<td>90.93 (0.92)</td>
<td>10.70 (0.01)</td>
</tr>
<tr>
<td>Postoperative hemorrhage or hematoma</td>
<td>110.74 (0.27)</td>
<td>50.77 (0.006)</td>
<td>57040 (1334)</td>
<td>27200 (33)</td>
<td>60.27 (0.41)</td>
<td>20.07 (0.01)</td>
</tr>
<tr>
<td>Postoperative physiologic and metabolic derangements</td>
<td>210.35 (0.78)</td>
<td>40.13 (0.006)</td>
<td>114487 (4261)</td>
<td>20528 (33)</td>
<td>280.16 (10.59)</td>
<td>0.75 (0.01)</td>
</tr>
<tr>
<td>Postoperative respiratory failure</td>
<td>220.39 (0.47)</td>
<td>30.75 (0.006)</td>
<td>110397 (2554)</td>
<td>16602 (22)</td>
<td>290.39 (0.96)</td>
<td>0.39 (0.007)</td>
</tr>
<tr>
<td>Postoperative thromboembolism</td>
<td>160.03 (0.14)</td>
<td>50.66 (0.006)</td>
<td>66805 (736)</td>
<td>26777 (32)</td>
<td>310.56 (0.25)</td>
<td>130.94 (0.01)</td>
</tr>
<tr>
<td>Postoperative septicemia</td>
<td>250.10 (0.48)</td>
<td>70.20 (0.01)</td>
<td>113708 (2846)</td>
<td>32328 (72)</td>
<td>240.87 (0.85)</td>
<td>10.12 (0.02)</td>
</tr>
<tr>
<td>Accidental puncture or laceration</td>
<td>80.34 (0.08)</td>
<td>60.92 (0.003)</td>
<td>38788 (427)</td>
<td>16213 (13)</td>
<td>40.77 (0.16)</td>
<td>20.63 (0.006)</td>
</tr>
<tr>
<td>Transfusion reaction</td>
<td>130.40 (0.17)</td>
<td>40.78 (0.003)</td>
<td>68372 (20193)</td>
<td>14884 (12)</td>
<td>60.67 (40.64)</td>
<td>20.06 (0.002)</td>
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<tr>
<td>Death in low mortality DRGs</td>
<td>NA</td>
<td>NA</td>
<td>NA</td>
<td>NA</td>
<td>NA</td>
<td>NA</td>
</tr>
<tr>
<td>Complications of anesthesia</td>
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<td>13975 (12)</td>
<td>100.31 (0.003)</td>
<td>20.11 (0.006)</td>
</tr>
<tr>
<td>Postoperative wound dehiscence</td>
<td>220.32 (0.61)</td>
<td>60.72 (0.014)</td>
<td>93022 (3336)</td>
<td>26623 (73)</td>
<td>330.66 (10.16)</td>
<td>160.53 (0.026)</td>
</tr>
<tr>
<td>Birth trauma - injury to neonate</td>
<td>30.38 (0.10)</td>
<td>30.03 (0.008)</td>
<td>5111 (372)</td>
<td>4226 (33)</td>
<td>0.65 (0.12)</td>
<td>0.33 (0.007)</td>
</tr>
<tr>
<td>Obstetric trauma (vaginal with instrument)</td>
<td>20.42 (0.016)</td>
<td>20.28 (0.008)</td>
<td>5664 (92)</td>
<td>5976 (115)</td>
<td>0.016 (0.002)</td>
<td>0.003 (0.003)</td>
</tr>
<tr>
<td>Obstetric trauma (vaginal without instrument)</td>
<td>20.17 (0.003)</td>
<td>20.09 (0.002)</td>
<td>5110 (43)</td>
<td>5206 (23)</td>
<td>0.002 (0.002)</td>
<td>0.003 (0.001)</td>
</tr>
<tr>
<td>Obstetric trauma (cesarean section)</td>
<td>40.56 (0.13)</td>
<td>30.76 (0.007)</td>
<td>12614 (496)</td>
<td>9461 (36)</td>
<td>0 (0)</td>
<td>0.02 (10.47)</td>
</tr>
</tbody>
</table>
Administrative data based patient safety research

Pointers for future research

- Understanding the clinical sensitivity and specificity of the AHRQ PSIs.
- Understanding the interplay between administrative data and self-reports or chart abstraction for research on patient safety.
- Development of multifaceted error reporting systems which make maximal use of all data available.

Key messages

- Administrative data are readily available, inexpensive, and cover large populations.
- Tools such as the AHRQ PSI are available to begin identifying, tracking, and improving healthcare processes in the interest of patient safety.
- Researchers need to understand the issues and limitations of administrative data as they relate to studying patient safety events.

regularity—should be fully harvested in our campaign against medical errors.

ACKNOWLEDGEMENTS
The authors of this article are responsible for its content, including any clinical or treatment recommendations. No statement in this article should be construed as an official position of the Agency for Healthcare Research and Quality or the US Department of Health and Human Services.

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Dr Miller completed the analysis presented here while serving as Acting Director of the Center for Quality Improvement and Patient Safety at the Agency for Healthcare Research and Quality of the US Department of Health and Human Services.

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Administrative data based patient safety research: a critical review

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*Qual Saf Health Care* 2003 12: ii58-ii63
doi: 10.1136/qhc.12.suppl_2.ii58

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