Contents

Quality improvement report
531 Medication reconciliation in the emergency department: opportunities for workflow redesign J Honnold, P C Evans, H Liu

536 Improving management of oesophageal varices in patients with cirrhosis R Wandell, R Almo, L Sandahl, A Wigg

Education and training
542 The WHO patient safety curriculum guide for medical schools M Walters, M Hinchliffe, V Van Staa, C L撤离, P C Evans, A C Millar, T Potts, A M Kirby

555 The Rhode Island ICU collaborative: a model for reducing central line-associated bloodstream infection and ventilator-associated pneumonia statewide V A DePaolo, L McNicoll, M Corell, J M Rocha, L Adams, P J Pronovost

559 The published literature on handoffs in hospitals: deficiencies identified in an extensive review M D Cohen, P B Hiltunen

572 The Turkish version of the safety attitudes questionnaire: psychometric properties and baseline data S Kayis, S Baranyi, E Karabulut

578 The development and psychometric evaluation of a safety climate measure for primary care C de Wit, W Spence, R Mank, P Porter

585 Patient safety culture: factors that influence clinicians’ involvement in patient safety behaviours J C Wikipel, M A McLaren, M Whitley, L Pinson

592 Organizational culture: variation across hospitals and correlation to patient safety climate Y Sproey

595 Group.bmj.com on August 11, 2017 - Published by http://qualitysafety.bmj.com/Downloaded from
Contents

Original research

e1  ‘Quod scripsit, scripsi.’ The quality of the report of telephone consultations at Dutch out-of-hours centres H Derks, J J Reitans, A Muizjer, B Maatburg, R Winikens, H van Rovey, A Knetscherus


e3  Experience: the most critical factor in choosing after-hours medical care H Philips, D Mahr, R Remmen, M Weverbergh, D De Graeve, P Van Royen

e4  Are patients and healthcare providers satisfied with health sector reform implemented in family health centres? M A Gaddallah, M F Allah, A M A Ahmed, E M El Shalabawy

e5  Quantifying variation of paediatric length of stay among intensive care units in Australia and New Zealand I Stansie, A Clements, J Alexander, A Slater, for the ANZICS Paediatric Study Group

e6  Relationship between patients’ and clinicians’ assessments of health status before and after knee arthroplasty E Brem, S C Chee, M C Cliff, D Murray, N Black

e7  Healthcare workers’ self-reported effect of an interventional programme on perceptions among Swedish hospital physicians on prescribing of antibiotics and antibiotic resistance I Björkman, J Berg, M Reng, M Eriell, C S Lundborg

The Patients Preferences Questionnaire for Angina treatment: results and psychometrics from 383 patients in primary care in England A Bowling, B Reeves, G Rowe

e10  A comparative analysis of incident reporting lag times in academic medical centres in Japan and the USA S E Reger-Hoogen, M Hirvonen, Y Imanaka, E-H Oh, H Fukuda, A A Gawande, T Takemura, H Yoshikawa

Responsing to patient safety incidents: the “seven pillars” T B McDonald, L A Helmsch, K M Smith, N Centomani, A Conderson, D Mayer, W H Chamberlin

Perceptions among Swedish hospital physicians on prescribing of antibiotics and antibiotic resistance I Björkman, J Berg, M Reng, M Eriell, C S Lundborg

The Patients Preferences Questionnaire for Angina treatment: results and a comparative study E Brem, S C Chee, M C Cliff, D Murray, N Black

Efficacy and efficiency of a lean cataract pathway: a comparative study E J van Vliet, W Serruys, C M van Gaalen, J C A Sol, J M H Visser

Efficacy and efficiency of a lean cataract pathway: a comparative study E J van Vliet, W Serruys, C M van Gaalen, J C A Sol, J M H Visser

Barriers to reporting medication errors: a measurement equivalence perspective J M Elshagheerary, T Throckmorton

Overcoming barriers to guideline implementation: the case of cardiac rehabilitation R S Fernandez, P Davidson, R Griffiths, Y Salamonsen

The importance of experienced adverse outcomes on patients’ future choice of a hospital for surgery P J Marang-van de Mheen, J Dijs-Elsinga, W Otten, M Vershuys, H J Sleets, W J van der Made, R Vree, J Kievit


Evaluating the effectiveness of an educational and feedback intervention aimed at improving consideration of sex differences in guideline development D G Keuten, J A Haafkens, J Mols, N S Klazinga, P J E Brindeles

December 2010 Volume 19 Issue 6

e19  Taking a closer look: using statistical process control to identify patterns of improvement in a quality-improvement collaborative T Zimmerman, T Verrall, L Clancy, H Klomp, G Teare

e20  Surgical adverse outcome reporting as part of routine clinical care J Kieupi, M Kauberinki, P J Marang-van de Mheen

e21  Application of root cause analysis on malpractice claim files related to diagnostic failures I van Noord, M P Eeke, A M Hamersma, M C de Bruijne


Application of the ICF to referral delay in total joint arthroplasty D Dixon, B Pollard, D Bowley, A Johnson

Impact of sample size on variation of adverse events and preventable adverse events: systematic review on epidemiology and contributing factors C Lessing, A Schmitz, B Allers, M Scheppe

Teamwork training with nursing and medical students: does the method matter? Results of an interinstitutional, interdisciplinary collaboration C Helsgaard, G Stroweck, K Frosch, D Hollar, L Maynard, B Foster, S Sewing, D Woodyard, C Durham, M Wright, J Taekman, on behalf of the Interprofessional Patient Safety-Education Collaborative

Comparison of methods for identifying patients at risk of medication-related harm J E van Doormaal, M K Remmers, J G W Kestereink, J M Tjepe-Twiiss, F M Haaijer-Ruskamp, P G M Mel

Outcomes of classroom-based team training interventions for multiprofessional hospital staff: a systematic review L I Rabel, D Ostergaard, T Mogensen

The nature and usefulness of patient experience information in producing guidance about interventional procedures B Campbell, E Chambers, M Kelon, S Bennett, G Lyraatszoulas

Assessing and improving teamwork in cardiac surgery J M Schnaagen, T Schuster, M Swit, P Haas, D van der Beek, J van de Ven, P Batsch

Medication errors in paediatric outpatients R Kasshab, D A Goldmann, C A Keesteen, E L Abramson, S Welf, C Yoon, K Zigmont, D W Bates

Optimal search filters for detecting quality improvement studies in Medline N L Wilczynski, R B Haynes, for the Cochrane Collaboration

Real-time operational feedback: daily discharge rate as a novel hospital efficiency metric H J Wong, R C Wu, M Caster, H Abrams, D Morris

Speaking up about safety concerns: multi-setting qualitative study of patients’ views and experiences V A Estruyos, D McAuliffe, B S Vett, Y Birk, J Hall, M Peat, B Williams, J Wright, for the PIPS (Patient Involvement in Patient Safety) group

How different are complications that affect the older adult inpatient? D Rewell, H S Nghien, C Jorm, T J Jackson

Development of a computerised alert system, ADEAS, to identify patients at risk for an adverse drug event M K Remmers, M H Zegers, P A De Clercq, M L Bouvy, P H E M de Meyer, J M Tjepe-Twiiss, H J Guchtelat

The impact of shift patterns on junior doctors’ perceptions of fatigue, training, work/life balance and the role of social support M Brown, F Tucker, F Ruppin, H Hutchings, A Dohlgren, G Davies, P EH
Updated information and services can be found at: http://qualitysafety.bmj.com/content/19/6

Email alerting service
Receive free email alerts when new articles cite this article. Sign up in the box at the top right corner of the online article.

Notes

To request permissions go to: http://group.bmj.com/group/rights-licensing/permissions

To order reprints go to: http://journals.bmj.com/cgi/reprintform

To subscribe to BMJ go to: http://group.bmj.com/subscribe/