3rd

European Forum on

Quality Improvement In Health Care

Thursday 16 - Saturday 18 April 1998





INSTITUTE FOR

Following the success of the 2nd European Forum held in Paris earlier this year, the 3rd European Forum will take place at the Hofburg Congress Centre, Vienna, Austria from Thursday 16 – Saturday 18 April 1998.

The event will consist of one day teaching courses, invited presentations, plenary sessions, posters and presentations selected from submissions and, a scientific session.

The Forum will be chaired by:-

Margit Ernst, Vienna, Austria Margareta Palmberg, Stockholm, Sweden Piera Poletti, Padova, Italy

AIMS OF THE FORUM

- To provide a setting for the exchange of sound, practical ideas on how to improve health care among health professionals and patients
- To provide education on approaches to improving health care
- To provide support for health professionals working to improve health care
- To build the scientific base of methods to improve health care
- 10 accelerate the improvement of health care

THEMES OF THE FORUM

- Responding to need involving patients in improving health care
- Improving quality as a financial investment
- Accomplishing improvement in practice working and learning together in multi-professional teams
- Can accreditation drive continuous improvement? Learning from experience
- Improvement within primary health care
- Continuous improvement for people who need continuing care
- The role of improvement in public health and community care
- Building improvement skills into undergraduate and continuing professional education
- Clinical and organisational leadership

PRINCIPLES OF THE FORUM

- · Emphasis on what works
- Learning through experience
- Concentrating on improvement rather than inspection
- Patient orientation
- · Multidisciplinary
- Basing change on measurement
- Team orientation
- Cost consciousness
- · Encouraging efficiency
- Offering help rather than preaching
- Bringing people and systems together.

For further information, please complete this form and return it to the BMA_BMJ Conference Unit. British Medical Association, BMA House, Tavistock Square, London WC1H 9JP, UK, Tel: +171-383 6605; Fax: +171-383 6869; E-mail: 106005,2356@compuserve.com.

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