

# QUALITY & SAFETY IN HEALTH CARE

June 2004 Vol 13 No 3

## Contents



### Editorials

- 162 A protocol for the reduction of surgical errors *S Bann, A Darzi*
- 163 Creating a “no blame” culture: have we got the balance right? *M Walton*
- 165 What matters more in patient care? Giving doctors shorter hours of work or a good night's sleep? *J Firth-Cozens, H Cording*
- 166 Knowledge and action in stroke—are either good enough? *K M McPherson, P Kersten*

### Commentaries

- 169 Flexible rather than standardised approaches to communicating risks in health care *A Edwards*
- 170 Safety from numbers: identifying drug related morbidity using electronic records in primary care *G Elwyn*

### Original articles

- 172 Patients' problems with new medication for chronic conditions *N Barber, J Parsons, S Clifford, R Darracott, R Horne*
- 176 Comparison of two methods of presenting risk information to patients about the side effects of medicines *P Knapp, D K Raynor, D C Berry*
- 181 Indicators for preventable drug related morbidity: application in primary care *C J Morris, S Rodgers, V S Hammersley, A J Avery, J A Cantrill*
- 186 Improving prescribing using a rule based prescribing system *C Anton, P G Nightingale, D Adu, G Lipkin, R E Ferner*
- 191 Will changes in primary care improve health outcomes? Modelling the impact of financial incentives introduced to improve quality of care in the UK *P McElduff, G Lyratzopoulos, R Edwards, R F Heller, P Shekelle, M Roland*
- 198 Comparison of health care professionals' self-assessments of standards of care and patients' opinions on the care they received in hospital: observational study *P Durieux, A Bissery, S Dubois, I Gasquet, J Coste*

### Quality improvement report

- 203 Effect of a scoring system and protocol for sedation on duration of patients' need for ventilator support in a surgical intensive care unit *G Brattebø, D Hofoss, H Flaatten, A K Muri, S Gjerde, P E Plsek*

### Organisational matters

- 206 Assessing risk: the role of probabilistic risk assessment (PRA) in patient safety improvement *J Wreathall, C Nemeih*
- 213 Organisational change theory and the use of indicators in general practice *M Rhydderch, G Elwyn, M Marshall, R Grol*

### Education and training

- 218 Clinicians, librarians and patient safety: opportunities for partnership *L Zipperer*

### Developing research

- 223 The problem of appraising qualitative research *M Dixon-Woods, R L Shaw, S Agarwal, J A Smith*

### World view

- 226 How safe is the safety paradigm? *O A Arah, N S Klazinga*

### Heroes and martyrs of quality and safety

- 233 Ignaz Semmelweis and the birth of infection control *M Best, D Neuhauser*

### JournalScan

- 235 Compiled by *T Smith*

### PostScript

- 239 Book reviews

### Miscellanea

- 168 Echo: Stroke: getting patients to hospital quicker
- 171 Echo: Surgical quality: review of Californian measures
- 238 Echo: Risk of infant death or stillbirth does not change with distance to hospital

**NEW**  
**ONLINE**  
**SUBMISSION**  
**GO TO**  
**WEBSITE**  
**TO SUBMIT YOUR**  
**MANUSCRIPT**