

## Contents

### Editorials

- 687** Are increases in emergency use and hospitalisation always a bad thing? Reflections on unintended consequences and apparent backfires *K G Shojania*
- 693** To catch a killer: electronic sepsis alert tools reaching a fever pitch? *H Ruppel, V Liu*

### Original research

- 697** Effects and costs of implementing predictive risk stratification in primary care: a randomised stepped wedge trial *H Snooks, K Bailey-Jones, D Burge-Jones, J Dale, J Davies, B A Evans, A Farr, D Fitzsimmons, M Heaven, H Howson, H Hutchings, G John, M Kingston, L Lewis, C Phillips, A Porter, B Sewell, D Warm, A Watkins, S Whitman, V Williams, I Russell*
- 706** Hospital nurse staffing and staff–patient interactions: an observational study *J Bridges, P Griffiths, E Oliver, R M Pickering*
- 714** Variation in use and outcomes related to midline catheters: results from a multicentre pilot study *V Chopra, S Kaatz, L Swaminathan, T Boldenow, A Snyder, R Burris, S J Bernstein, S Flanders*
- 721** Use of performance reports among trauma medical directors and programme managers in the American College of Surgeons' Trauma Quality Improvement Program: a qualitative analysis *L Gotlib Conn, C Hoeft, M Neal, A Nathens*

## September 2019 Volume 28 Issue 9

- 729** Can universal patient-held health booklets promote continuity of care and patient-centred care in low-resource countries? The case of Mongolia *H Ibrahim, U Munkhbayar, A Toivgo, C Humphries, C Ochir, I S Narula, R Lilford, S Manaseki-Holland*
- 741** What US hospitals are currently doing to prevent common device-associated infections: results from a national survey *S Saint, M T Greene, K E Fowler, D Ratz, P K Patel, J Meddings, S L Krein*
- 750** Exposure to incivility hinders clinical performance in a simulated operative crisis *D Katz, K Blasius, R Isaak, J Lipps, M Kushelev, A Goldberg, J Fastman, B Marsh, S DeMaria*

### Viewpoint

- 758** Sepsis and antimicrobial stewardship: two sides of the same coin *F Fitzpatrick, C Tarrant, V Hamilton, F M Kiernan, D Jenkins, E M Krockow*

### Quality improvement report

- 762** Electronic health record-based clinical decision support alert for severe sepsis: a randomised evaluation *N L Downing, J Rolnick, S F Poole, E Hall, A J Wessels, P Heidenreich, L Shieh*

### Quality & safety in the literature

- 769** Quality and safety in the literature: September 2019 *N Houchens, J Meddings, A Gupta*



The  
Health  
Foundation



NPSF

National Patient Safety Foundation®

BMJ Quality & Safety is co-owned by the Health Foundation and is an official journal of the National Patient Safety Foundation



This article has been chosen by the Editor to be of special interest or importance and is freely available online.



This article has been made freely available online under the BMJ Journals open access scheme. See <http://authors.bmj.com/open-access/>



Member since 2008  
JM00026

This journal is a member of and subscribes to the principles of the Committee on Publication Ethics [www.publicationethics.org.uk](http://www.publicationethics.org.uk)



equator  
network



recycle  
When you have finished with this please recycle it