	147	Learning from quality systems in different countries: quality improvement across borders? Fiona Moss, Richard Baker
	148	Assessing good quality dental care Diane Plamping
Papers	149	The quality of general dental care: public and users' perceptions Michael Calnan, Maria Dickinson, Graham Manley
	154	Measuring patients' attitudes to care across the primary/secondary interface: the development of the patient career diary Richard Baker, Carolyn Preston, Francine Cheater, Hilary Hearnshaw
	161	Practice visits as a tool in quality improvement: mutual visits and feedback by peers compared with visits and feedback by non-physician observers P van den Hombergh, R Grol, H $\mathcal J$ M van den Hoogen, W $\mathcal J$ H M van den Bosch
	167	Practice visits as a tool in quality improvement: acceptance and feasibility P van den Hombergh, R Grol, H \mathcal{J} M van den Hoogen, W \mathcal{J} H M van den Bosch
Special article	172	Judging journalism: how should the quality of news reporting about clinical interventions be assessed and improved? Vikki A Entwistle, Ian S Watt
Viewpoint	177	A framework for effective management of change in clinical practice: dissemination and implementation of clinical practice guidelines NT Moulding, CA Silagy, DP Weller
Implementing health reforms	184	Clinical governance: bridging the gap between managerial and clinical approaches to quality of care Stephen A Buetow, Martin Roland
	191	Improvement through inspection? The development of the new Commission for Health Improvement in England and Wales Kieran Walshe
Journal scan	197	Abstracters: Joanne Lally, Patricia McKenna
Effectiveness bulletin	202	What type of filling? Best practice in dental restorations B L Chadwick, P M H Dummer, F D Dunstan, A S M Gilmour, R J Jones, C J Phillips, J Rees, S Richmond, J Stevens, E T Treasure
	208	Book reviews

Reducing errors in medicine Donald M Berwick, Lucian L Leape



Editorials 145

