

Contents

Editorial

- 226 *QSHC* in the digital age
D Mitchell

Commentaries

- 228 Near misses and research subjects
H J Murff, R S Dittus
- 229 Hierarchies: the Berlin Wall of patient safety
M M Walton

Education and training

- 231 Defining the technical skills of teamwork in surgery
A N Healey, S Undre, C A Vincent

Quality improvement report

- 235 Decline in ICU adverse events, nosocomial infections and cost through a quality improvement initiative focusing on teamwork and culture change
M Jain, L Miller, D Belt, D King, D M Berwick
- 240 Oral anticoagulation in a pediatric hospital: impact of a quality improvement initiative on warfarin management strategies
B S Moffett, A L Parham, C D Caudilla, A R Mott, K D Gurwitch

Original articles

- 244 Using human error theory to explore the supply of non-prescription medicines from community pharmacies
M C Watson, C M Bond, M Johnston, K Mearns
- 251 Overprescribing of lipid lowering agents
M A Smith, E D Cox, J M Bartell
- 258 Time of day effects on the incidence of anesthetic adverse events
M C Wright, B Phillips-Bute, J B Mark, M Stafford-Smith, K P Grichnik, B C Andregg, J M Taekman
- 264 Improving comfort and communication in the ICU: a practical new tool for palliative care performance measurement and feedback
J E Nelson, C M Mulkerin, L L Adams, P J Pronovost
- 272 Role of medical students in preventing patient harm and enhancing patient safety
S C Seiden, C Galvan, R Lamm
- 277 A cross-cultural survey of residents' perceived barriers in questioning/challenging authority
H Kobayashi, M Pian-Smith, M Sato, R Sawa, T Takeshita, D Raemer
- 284 Drugs to support smoking cessation in UK general practice: are evidence based guidelines being followed?
A Wilson, P Sinfield, S Rodgers, V Hammersley, T Coleman
- 289 Developing and implementing new safe practices: voluntary adoption through statewide collaboratives
L L Leape, G Rogers, D Hanna, P Griswold, F Federico, C A Fenn, D W Bates, L Kirle, B R Clarridge
- 296 Getting the data right: information accuracy in pediatric emergency medicine
S C Porter, S F Manzi, D Volpe, A M Stack

Heroes and martyrs of quality and safety

- 302 Oliver Wendell Holmes MD 1809–94 and the logic of medicine
D Neuhauser

