



Contents

April 2009 Vol 18 No 2

Editorials

- 82** Quality and safety are rarely simple *D P Stevens*
- 83** Market-based control: the solution to slow progress with patient safety? *R G Thomson*
- 84** The dangers of heparin flushes *B Toft*


Commentaries

- 86** The Coase Theorem and patient safety *D Meltzer*
- 87** Is safety safe in the market's hands? *C Donaldson*
- 88** Equity concerns in market-based control schemes for patient safety *M H Chin, A E Wilkes*
- 90** Debating market-based control for patient safety: response to commentaries *E Coiera, J Braithwaite*
- 91** Communication and culture: opportunities for safer surgery *J P Stevens, S O Rogers*

Organisational matters

- 93** Improving the simple, complicated and complex realities of community-acquired pneumonia *S K Liu, K Homa, J R Butterly, K B Kirkland, P B Batalden*
- 99**  Market-based control mechanisms for patient safety *E Coiera, J Braithwaite*

Original research

- 104** The Oxford NOTECHS System: reliability and validity of a tool for measuring teamwork behaviour in the operating theatre *A Mishra, K Catchpole, P McCulloch*
- 109**  The effects of aviation-style non-technical skills training on technical performance and outcome in the operating theatre *P McCulloch, A Mishra, A Handa, T Dale, G Hirst, K Catchpole*

- 116** Factors influencing incident reporting in surgical care *S Kreckler, K Catchpole, P McCulloch, A Handa*
- 121** Development and validation of the SURgical PATient Safety System (SURPASS) checklist *E N de Vries, M W Hollmann, S M Smorenburg, D J Gouma, M A Boermeester*
- 127** The influence of standardisation and task load on team coordination patterns during anaesthesia inductions *E Zala-Mezö, J Wacker, B Künzle, M Brüesch, G Grote*
- 131** Patient- and procedure-specific risk factors for postoperative complications in peripheral vascular surgery *C P E Lange, A J Ploeg, J-W H P Lardenoye, P J Breslau*
- 137** The teaching of a structured tool improves the clarity and content of interprofessional clinical communication *S Marshall, J Harrison, B Flanagan*
- 141** Time to talk? Patient experiences of waiting for clinical management of knee injuries *M R Robling, R M Pill, K Hood, C C Butler*
- 147** Development of a patient experience questionnaire for primary care mental health *N Mavaddat, H E Lester, L Tait*
- 153** Assessing organisational culture for quality and safety improvement: a national survey of tools and tool use *R Mannion, F H Konteh, H T O Davies*
- 157** How useful is an online tool to facilitate guideline implementation? Feasibility study of using eGLIA by stroke clinicians in Australia *K M Hill, E E Lalor*

PostScript

- 160** Letters



This article has been chosen by the Editor to be of special interest or importance and is freely available online.



Articles carrying the Unlocked Logo are freely available online under the BMJ Journals unlocked scheme. See <http://qshc.bmj.com/info/unlocked.dtl>



COMMITTEE ON PUBLICATION ETHICS

This journal is a member of and subscribes to the principles of the Committee on Publication Ethics

www.publicationethics.org.uk



equator
network