

Contents


December 2011 Volume 20 Issue 12

Editorial


- 1001** Incident reporting in primary care: epidemiology or culture change? *S M Dovey, K A Wallis*

Original research

- 1005** Safety incidents in family medicine *M O'Beirne, P D Sterling, K Zwicker, P Hebert, P G Norton*

- 1011** Identifying continuous quality improvement publications: what makes an improvement intervention 'CQI'?
 *S M O'Neill, S Hempel, Y-W Lim, M S Danz, R Foy, M J Suttorp, P G Shekelle, L V Rubenstein*

- 1020** Funnel plots for comparing provider performance based on patient-reported outcome measures *J Neuburger, D A Cromwell, A Hutchings, N Black, J H van der Meulen*

- 1027** Errors in the administration of intravenous medications in hospital and the role of correct procedures and nurse experience *J I Westbrook, M I Rob, A Woods, D Parry*


- 1035** Team situation awareness and the anticipation of patient progress during ICU rounds *T W Reader, R Flin, K Mearns, B H Cuthbertson*

- 1043** Prevalence of adverse events in the hospitals of five Latin American countries: results of the 'Iberoamerican study of adverse events' (IBEAS) *J M Aranaz-Andrés, C Aibar-Remón, R Limón-Ramírez, A Amarilla, F R Restrepo, O Urroz, O Sarabia, L V García-Corcuera, E Terol-García, Y Agra-Varela, J Gonseth-García, D W Bates, I Larizgoitia, on behalf of the IBEAS team*

- 1052** Safety hazards in cancer care: findings using three different methods *H Lipczak, J L Knudsen, A Nissen*


- 1057** Identifying unintended consequences of quality indicators: a qualitative study *H E Lester, K L Hannon, S M Campbell*

- 1062** Psychosocial influences on safety climate: evidence from community pharmacies *D L Phipps, D M Ashcroft*

- 1069** Impact of department volume on surgical site infections following arthroscopy, knee replacement or hip replacement
E Meyer, D Weitzel-Kage, D Sohr, P Gastmeier

Quality improvement report

- 1075** Reducing MRI access times by tackling the appointment-scheduling strategy *J R C van Sambeek, P E Joustra, S F Das, P J Bakker, M Maas*

- 1082** Implementing a systems-oriented morbidity and mortality conference in remote rural Nepal for quality improvement
 *D Schwarz, R Schwarz, B Gauchan, J Andrews, R Sharma, G Karelis, R Rajbhandari, B Acharya, K Mate, A Bista, M G Bista, C Sox, D Smith-Rohrberg Maru*



This article has been chosen by the Editor to be of special interest or importance and is freely available online.



Articles carrying the Unlocked Logo are freely available online under the BMJ Journals unlocked scheme.

See <http://qualitysafety.bmj.com/info/unlocked.htm>



COMMITTEE ON PUBLICATION ETHICS

This journal is a member of and subscribes to the principles of the Committee on Publication Ethics

www.publicationethics.org.uk



When you have finished with this please recycle it