Contents

Editorial
891 Quality improvement collaboratives in the age of health informatics—new wine in new wineskins P O’Connor

Systematic review

Original research
903 Developing capable quality improvement leaders G M Kaminski, M T Britto, P J Schoettker, S L Farber, S Muething, U R Kotagal
912 Interruption handling strategies during paediatric medication administration L Colligan, E J Bass
918 Uncharted territory: measuring costs of diagnostic errors outside the medical record A Schwartz, S J Weiner, F Weaver, R Yudovichsky, G Sharma, A Bunts-Calvey, B Preys, N Jordan
925 Avoiding handover fumbles: a controlled trial of a structured handover tool versus traditional handover methods C E Payne, J M Stein, T Leong, D D Dressler
933 Adverse drug events caused by serious medication administration errors A Kale, C A Koehane, S Maviglia, T K. Gandhi, E G Poon
939 Designing for distractions: a human factors approach to decreasing interruptions at a centralised medication station L Colligan, S Guerlain, S E Steck, T R Hoke

Quality improvement report
948 Improving primary care in Australia through the Australian Primary Care Collaboratives Program: a quality improvement report A W Knight, C Caesar, D Ford, A Coughlin, C Frick
956 The Australian Primary Care Collaboratives Program: improving diabetes care A W Knight, D Ford, R Audehm, S Colagiuri, J Best

Viewpoint
969 Quality measures: bridging the cultural divide L J Donaldson, A Darzi
972 Correction

November 2012 Volume 21 Issue 11

Receive regular table of contents by email. Register using this QR code.

qualitysafety.bmj.com