

Contents

Editorial

- 177** Rapid response teams: a diagnostic dilemma
A C K-B Amaral, H Wunsch

Viewpoint

- 179** 'Wading through treacle': quality improvement lessons from the frontline
A Roueche, J Hewitt

Original research

- 184** Quality of in-hospital cardiac arrest calls: a prospective observational study
N Akhtar, R A Field, L Greenwood, R P Davies, S Woolley, M W Cooke, G D Perkins

- 191** Barriers to staff adoption of a surgical safety checklist
A Fourcade, J-L Blache, C Grenier, J-L Bourgain, E Minvielle

- 198** What do patients and relatives know about problems and failures in care?
R Iedema, S Allen, K Britton, T H Gallagher

- 206** Reducing post-caesarean surgical wound infection rate: an improvement project in a Norwegian maternity clinic
O A Dyrkorn, M Kristoffersen, M Walberg

- 211** The importance of preparation for doctors' handovers in an acute medical assessment unit: a hierarchical task analysis
M A Raduma-Tomàs, R Flin, S Yule, S Close

- 218** Patient safety in patients who occupy beds on clinically inappropriate wards: a qualitative interview study with NHS staff
L Goulding, J Adamson, I Watt, J Wright

- 225** Promoting patient-centred care through trainee feedback: Assessing Residents' C-I-CARE (ARC) Program
T Wen, B Huang, V Mosley, N Afsar-manesh

Short report

- 234** Perceptions of junior doctors in the NHS about their training: results of a regional questionnaire
A Gilbert, P Hockey, R Vaithianathan, N Curzen, P Lees



Systematic review

- 239** Health professional networks as a vector for improving healthcare quality and safety: a systematic review
F C Cunningham, G Ranmuthugala, J Plumb, A Georgiou, J I Westbrook, J Braithwaite

Narrative review

- 250** System tools for system change
C D Willis, C Mitton, J Gordon, A Best

PostScript

- 263** Correspondence

Miscellaneous

- 264** 2011 Reviewer list



This article has been chosen by the Editor to be of special interest or importance and is freely available online.



Articles carrying the Unlocked Logo are freely available online under the BMJ Journals unlocked scheme.

See <http://qualitysafety.bmj.com/info/unlocked.htm>



COMMITTEE ON PUBLICATION ETHICS

This journal is a member of and subscribes to the principles of the Committee on Publication Ethics

www.publicationethics.org.uk



When you have finished with this please recycle it