## Contents

### Editorial
1 Diagnosis and diagnostic errors: time for a new paradigm  
*G D Schiff*

### View point
4 Making improvement interventions happen—the work before the work: four leaders speak  
*P Batalden*

### Original research
8 Electronic health record-based triggers to detect potential delays in cancer diagnosis  
*D R Murphy, A Laxmisan, B A Reis, E J Thomas, A Esquivel, S N Forjuoh, R Parikh, M M Khan, H Singh*

17 Prescribing errors on admission to hospital and their potential impact: a mixed-methods study  
*A J Basey, J Krska, T D Kennedy, A J Mackridge*

26 Value of a modified early obstetric warning system (MEOWS) in managing maternal complications in the peripartum period: an ethnographic study  
*N Mackintosh, K Watson, S Rance, J Sandall*

35 Effects of a team-based assessment and intervention on patient safety culture in general practice: an open randomised controlled trial  
*B Hoffmann, V Müller, J Rochon, M Gondan, B Müller, Z Albay, K Wepler, M Leifermann, C Mießner, C Güthlin, D Parker, G Hofinger, F M Gerlach*

### Research and reporting methodology
73 Hospital performance based on treatment delays: comparison of ranking methods  
*H Leleu, F Capuano, G Nitenberg, L Travental, E Minvielle*

### Innovations in education
78 Building a safer foundation: the Lessons Learnt patient safety training programme  
*M Ahmed, S Arora, S Tiew, J Hayden, N Sevdalis, C Vincent, P Baker*

### PostScript
87 Thank you to our 2013 reviewers