

## Contents

July 2014 Volume 23 Issue 7

### Editorial

- 525** Quality and the curate's egg  
*F Greaves, A K Jha*



### Viewpoint

- 528** The limits of checklists: handoff and narrative thinking  
*B Hilligoss, S D Moffatt-Bruce*

### Original research

- 534** Relationship between patient reported experience (PREMs) and patient reported outcomes (PROMs) in elective surgery  
*N Black, M Varaganum, A Hutchings*



- 543** The interpretability of doctor identification badges in UK hospitals: a survey of nurses and patients  
*B C Hickerton, D J Fitzgerald, E Perry, A R De Bolla*

- 548** Promoting engagement by patients and families to reduce adverse events in acute care settings: a systematic review  
*Z Berger, T E Flickinger, E Pfoh, K A Martinez, S M Dy*



- 556** Patient safety culture in China: a case study in an outpatient setting in Beijing  
*C Liu, W Liu, Y Wang, Z Zhang, P Wang*



- 565** Developing a reliable and valid patient measure of safety in hospitals (PMOS): a validation study  
*R R C McEachan, R J Lawton, J K O'Hara, G Armitage, S Giles, S Parveen, I S Watt, J Wright, on behalf of the Yorkshire Quality and Safety Research Group*

- 574** Collaborative pharmaceutical care in an Irish hospital: uncontrolled before-after study  
*T C Grimes, E Deasy, A Allen, J O'Byrne, T Delaney, J Barragry, N Breslin, E Moloney, C Wall*



- 584** We need to talk: an observational study of the impact of electronic medical record implementation on hospital communication  
*S P Taylor, R Ledford, V Palmer, E Abel*

### Narrative review

- 589** The use of report cards and outcome measurements to improve the safety of surgical care: the American College of Surgeons National Surgical Quality Improvement Program  
*M Maggard-Gibbons*



### Systematic review

- 600** Interventions employed to improve intrahospital handover: a systematic review  
*E R Robertson, L Morgan, S Bird, K Catchpole, P McCulloch*

### Correspondence

- 609** Response to: The interpretability of doctor identification badges in UK hospitals: a survey of nurses and patients' by Hickerton *et al*  
*S Islam, A Deekes*
- 609** Response to letter regarding 'patient interpretation of current doctor identification badges: are we just confusing the matter' by Hickerton, D Fitzgerald, E Perry, A D Bolla
- 610** Authors' note

Receive regular table of contents by email.  
Register using this QR code.



This article has been chosen by the Editor to be of special interest or importance and is freely available online.



This article has been made freely available online under the BMJ Journals Open Access scheme. See <http://qualitysafety.bmj.com/site/about/guidelines.xhtml#open>



COMMITTEE ON PUBLICATION ETHICS

This journal is a member of and subscribes to the principles of the Committee on Publication Ethics  
[www.publicationethics.org.uk](http://www.publicationethics.org.uk)



When you have finished with this please recycle it