

Contents

March 2016 Volume 25 Issue 3


Editorials

- 135** Assessing patient-centred care through direct observation of clinical encounters *J N Stojan, M A Clay, M L Lypson*
- 138** Swimming 'upstream' to tackle the social determinants of health *T Kiran, A D Pinto*

Viewpoint

- 141** The underappreciated role of habit in highly reliable healthcare *T J Vogus, B Hilligoss*


The problem with...

- 147** The problem with Plan-Do-Study-Act cycles
 *J E Reed, A J Card*

Innovations in education


- 153** Patient safety room of horrors: a novel method to assess medical students and entering residents' ability to identify hazards of hospitalisation
J M Farnan, S Gaffney, J T Poston, K Slawinski, M Cappart, B Kamin, V M Arora

Original research

- 159** Providers contextualise care more often when they discover patient context by asking: meta-analysis of three primary data sets *A Schwartz, S J Weiner, A Binns-Calvey, F M Weaver*

- 164** Addressing basic resource needs to improve primary care quality: a community collaboration programme
S A Berkowitz, A C Hulberg, C Hong, B J Stowell, K J Tirozzi, C Y Traore, S J Atlas
- 173** Reliable implementation of evidence: a qualitative study of antenatal corticosteroid administration in Ohio hospitals *H C Kaplan, S N Sherman, C Cleveland, L M Goldenhar, C M Lannon, J L Bailit*

- 182** Patient and family engagement: a survey of US hospital practices *J Herrin, K G Harris, K Kenward, S Hines, M S Joshi, D L Frosch*


Systematic review

- 190** What methods are used to apply positive deviance within healthcare organisations? A systematic review *R Baxter, N Taylor, I Kellar, R Lawton*


Narrative review

- 202** Value of small sample sizes in rapid-cycle quality improvement projects *E Etchells, M Ho, K G Shojania*

Correspondence

- 207** Misinterpretation of meaning and intended use of potentially preventable readmissions
N Goldfield, R Averill, R Fuller, J Hughes
- 208** Response to: 'Misinterpretation of meaning and intended use of potentially preventable readmissions' by Goldfield *et al* *A Borzecki, Q Chen, J Restuccia, H Mull, M Shwartz, K Gupta, A Hanchate, J Strymish, A Rosen*
- 209** Measuring and improving patient safety culture: still a long way to go *P L Trbovich, M Griffin*

Receive regular table of contents by email.
Register using this QR code.



The Health Foundation



NPSF
National Patient Safety Foundation®

BMJ Quality & Safety is co-owned by the Health Foundation and is an official journal of the National Patient Safety Foundation



This article has been chosen by the Editor to be of special interest or importance and is freely available online.



This article has been made freely available online under the BMJ Journals Open Access scheme.
See <http://qualitysafety.bmj.com/site/about/guidelines.xhtml#open>

COPE
Member since 2008

This journal is a member of and subscribes to the principles of the Committee on Publication Ethics
www.publicationethics.org.uk

equator
network



When you have finished with this please recycle it