

## Contents

June 2017 Volume 26 Issue 6

### Editorials

- 433** The evolution of morbidity and mortality conferences  
*D Tad-y, H L Wald*
- 436** Calibrating how doctors think and seek information to minimise errors in diagnosis  
*A N D Meyer, H Singh*

### Original research

- 439** Implementation of a structured hospital-wide morbidity and mortality rounds model  
*E S H Kwok, L A Calder, E Barlow-Krelina, C Mackie, A J E Seely, A A Cwinn, J R Worthington, J R Frank*
- 449** Variations in GPs' decisions to investigate suspected lung cancer: a factorial experiment using multimedia vignettes  
*J Sheringham, R Sequeira, J Myles, W Hamilton, J McDonnell, J Offman, S Duffy, R Raine*
- 460** Bed utilisation and increased risk of *Clostridium difficile* infections in acute hospitals in England in 2013/2014  
*V Vella, P P Aylin, L Moore, A King, N R Naylor, G J C Birgand, H Lishman, A Holmes*
- 466** A work observation study of nuclear medicine technologists: interruptions, resilience and implications for patient safety  
*G Larcos, M Prgomet, A Georgiou, J Westbrook*
- 475** Development of a high-value care culture survey: a modified Delphi process and psychometric evaluation  
*R Gupta, C Moriates, J D Harrison, V Valencia, M Ong, R Clarke, N Steers, R D Hays, C H Braddock, R Wachter*

### Narrative review

- 484** The global burden of diagnostic errors in primary care  
*H Singh, G D Schiff, M L Graber, I Onakpoya, M J Thompson*

### Special article

- 495** Implementation and de-implementation: two sides of the same coin?  
*L van Bodegom-Vos, F Davidoff, P J Marang-van de Mheen*

### Viewpoints

- 502** Can we use patient-reported feedback to drive change? The challenges of using patient-reported feedback and how they might be addressed  
*K M Flott, C Graham, A Darzi, E Mayer*
- 508** Patient and family empowerment as agents of ambulatory care safety and quality  
*D L Roter, J Wolff, A Wu, A F Hannawa*

### Book review

- 513** Learning from near misses in aviation: so much more to it than you thought  
*R L Wears*

### Correspondence

- 515** Incident reporting must result in local action  
*L I Rabøl, O Gaardboe, A Hellebek*
- 517** Incident reporting: rare incidents may benefit from national problem solving  
*A-M Howell, E M Burns, L Hull, E Mayer, N Sevdalis, A Darzi*
- 518** High Reliability and 'Cargo Cult QI': response to Sutcliffe *et al.*  
*BMJ Qual Saf 2017;26:248–51*  
*A Smaggus, M Goldszmidt*

Receive regular table of contents by email.  
Register using this QR code.



The Health Foundation



NPSF

National Patient Safety Foundation®

BMJ Quality & Safety is co-owned by the Health Foundation and is an official journal of the National Patient Safety Foundation



This article has been chosen by the Editor to be of special interest or importance and is freely available online.



This article has been made freely available online under the BMJ Journals Open Access scheme.  
See <http://authors.bmj.com/open-access/>



This journal is a member of and subscribes to the principles of the Committee on Publication Ethics  
[www.publicationethics.org.uk](http://www.publicationethics.org.uk)



When you have finished with this please recycle it