

HOSPITAL LOGO REMOVED

Patient and Family Partnership Safety Key Card Program

1. The Key Card created a partnership between my family and the healthcare team.
 Yes No Unsure
2. The Key Card helped my family and I learn and understand what the staff does every day to keep me/ my child safe.
 Yes No Unsure
3. The instructions on the Key Card were clear and easy to understand.
 Yes No Unsure
4. When the Key Card was explained, it was done in a respectful manner (E.g.: Provider looked at me directly, spoke clearly, and had appropriate body language).
 Yes No Unsure
5. The staff clearly explained the purpose of the Key Card and answered questions to my satisfaction.
 Yes No Unsure
6. The Key Card made me feel I could ask questions when I have a safety concern.
 Yes No Unsure

Overall satisfaction score for the patient and family partnership safety Key Card program: I am extremely satisfied with this program.

Strongly agree Agree Undecided Disagree Strongly disagree



Suggestions: