

Supplemental File 1: Interview and focus group participant's roles and site representation

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Participant ID	Role	Site representation	Interview	Focus Group
I1	Project manager/Pharmacist	A	Yes	Yes
I2	Service user	All	Yes	Yes
I3	Senior Programme Lead	All	Yes	No
I4	QI manager	All	Yes	Yes
I5	Project manager	B	Yes	Yes
I6	Project manager/pharmacist	C, D	Yes	Yes
I7	Clinical lead/pharmacist	E	Yes	No
I8	Clinical lead/pharmacist	A & B	Yes	Yes
I9	Pharmacist	B	No	Yes
I10	Initiative Researcher	All	No	Yes
I11	Initiative Data analyst	All	No	Yes
I12	QI manager	All	No	Yes