

Appendix I

Reliability coefficients (Cronbach's alpha) of the 12 safety culture dimensions

Dimensions	Items	Alpha (Dutch version)	Alpha (French version)
Frequency of event reporting	D1, D2, D3	0.85	0.87
Overall perceptions of patient safety	A10, A15, A17, A18	0.58	0.63
Supervisor/manager expectations and actions promoting safety	B1, B2, B3, B4	0.77	0.75
Organizational learning—continuous improvement	A6, A9, A13	0.59	0.59
Teamwork within units	A1, A3, A4, A11	0.66	0.82
Communication openness	C2, C4, C6	0.65	0.72
Feedback and communication about error	C1, C3, C5	0.78	0.76
Nonpunitive response to error	A8, A12, A16	0.68	0.64
Staffing	A2, A5, A7, A14	0.57	0.52
Management support for patient safety	F1, F8, F9	0.72	0.77
Teamwork across units	F2, F4, F6, F10	0.66	0.68
Handoffs and transitions	F3, F5, F7, F11	0.71	0.72