

Appendix.

Evidence Summary Table.

	Study Characteristics			Levels of Evaluation			
	Curriculum	Setting	Design	Trainee Reactions	Knowledge, Self-Efficacy, or Attitudes	Team Behavior, Process, or Emergent State (e.g., teamwork climate or trust)	Clinical Processes or Patient Outcomes
Andreatta 2011 ⁴¹	OBEMAN	OB	Descriptive				<ul style="list-style-type: none"> • 5 types of incongruent hospital policies or procedures governing clinical practice identified
Armour 2011 ⁴²	TS	OR	Time series		<ul style="list-style-type: none"> • No significant change in teamwork knowledge 	<ul style="list-style-type: none"> • Perceptions of OR teamwork, communication, and overall team skills significantly improved* • Perceptions of PACU teamwork improved and PACU communication declined slightly+ 	<ul style="list-style-type: none"> • Significant reduction in surgical morbidity (20.2% vs. 11%*) and mortality (2.7% vs. 1%*) following training • Significant improvement in 4 of 6 SQIP measures* • Room turnover time decreased significantly (43 vs. 35.5 minutes*) • Percentage of on-time first case starts improved (69% to 81%+) • Patient willingness to recommend significantly improved (77% to 89.3%*) • Evidence of some decay over one year post-training follow-up for mortality, morbidity, on

							time starts, and patient satisfaction, while SQIP remained improved
Carney 2011 ⁶⁹	VA MTT	OR	Pre-Post			<ul style="list-style-type: none"> Physicians significantly improved on all 6 teamwork climate items*; nurses significantly improved on 5 of 6 items*; physicians remained significantly more positive regarding teamwork climate compared to nurses post training 	
Castner 2012 ⁸⁵	TS	Multiple work areas in acute care hospitals	NCGPT			<ul style="list-style-type: none"> 2 months post-training, 4 of 5 dimensions of teamwork were rated as accepted by 80% or more of respondents 1 of 5 dimensions of teamwork (leadership) was perceived more positively by training participants compared to non-participants* 	
Cooper 2011 ⁵³	Safety Leadership Team-Training	Hospital management groups	Post only	<ul style="list-style-type: none"> 82% or more reported training was relevant and of high 		<ul style="list-style-type: none"> Qualitative comments of participants suggested self-reflection regarding 	

				quality		leadership, communication, and other leadership processes in line with scenario objectives	
Deering 2011 ³⁹	TS	Combat support hospital	Pre-post				<ul style="list-style-type: none"> • Decreased number of adverse events (22.2 vs. 18.2 events[†]) • 83% decrease in medication and transfusion errors (7.1 vs. 1.2*) • 70% decrease in needlestick injury and exposures (4.0 vs. 1.2*) • 65% decrease in rate of incidents coded as having communication as likely mitigating factor post training (5.2 vs. 1.8*) • No significant decrease in rate of incidents coded as having 3 other teamwork competencies as likely mitigating factor
Figueroa 2012 ⁶⁵	TS	ICU	Time series	<ul style="list-style-type: none"> • 79% found course useful 	<ul style="list-style-type: none"> • Confidence in both leadership and clinical management skills significantly increased immediately after 	<ul style="list-style-type: none"> • Use of closed-loop communication, huddles/debriefs, mutual respect, and empowerment significantly improved 	

					training and were sustained at 3 month post evaluation*	immediately after training and improvements were sustained at 3 month post evaluation*	
Fransen 2012 ⁴³	Multi-disciplinary team training	OB	Cluster RCT			<ul style="list-style-type: none"> • Trained teams performed significantly better in communication* and decision making* compared to non-trained teams • Trained teams performed slightly better on situational awareness/resource management and role responsibility⁺ • No significant differences in patient friendliness 	<ul style="list-style-type: none"> • Trained teams adhered to predefined obstetric procedures more frequently than non-trained teams (83% vs. 46%*)
Fregley 2011 ⁸⁶	CRM	ICU	NCGPPT	<ul style="list-style-type: none"> • Rated course as highly relevant to clinical practice 	<ul style="list-style-type: none"> • Participant survey indicated increased confidence in both similar and general emergency events 	<ul style="list-style-type: none"> • Overall observed teamwork, leadership and coordination, and verbalizing situational information significantly improved in post-training simulations* • No significant change in mutual performance 	<ul style="list-style-type: none"> • Regardless of modality that clinical management skills were also taught, all participating teams improved clinical management scores*

						monitoring observed	
Heard 2011 ⁸⁷	CRM	Endoscopy	Time series	<ul style="list-style-type: none"> Perceived training to be useful, enjoyable, applicable, and realistic Participants rated training as helpful in daily practice 1 month after training 			
Kirschbaum 2012 ⁸⁸	Multi-disciplinary physician team training	OR	Pre-post			<ul style="list-style-type: none"> 3 of 7 dimensions of the PRIOR survey, a measure of communication related attitudes and practices, improved significantly* 	
Maxson 2011 ⁸⁹	TS	Surgery	Time series			<ul style="list-style-type: none"> Satisfaction with collaborative clinical decision-making processes significantly improved 2 weeks post training and improvements were maintained at 2 month follow-up* 	
Mayer 2011 ³⁵	TS	PICU SICU	Longitudinal with non-equivalent control			<ul style="list-style-type: none"> All 6 dimensions of observed team performance improved at +1 month*, 3 	<ul style="list-style-type: none"> Nosocomial infections decreased slightly⁺ Average time for placing patients on

						<p>dimensions remained significantly improved at +6 months, 5 dimensions were significantly improved at +12 month follow-up*</p> <ul style="list-style-type: none"> • Staff perceptions of teamwork within unit significantly improved in SICU, but did not improve in comparison group* • Overall perceptions of safety and communication openness improved significantly in the PICU, SICU, and comparison group 	<p>extracorporeal membrane</p> <ul style="list-style-type: none"> • oxygenation (ECMO) decreased (23 vs. 14 minutes*) • No significant change in length of rapid response team events
McLaughlin 2011 ⁴⁴	Intensive Trauma Team Training Course (ITTC)	Trauma	Post-only	<ul style="list-style-type: none"> • 77% felt training covered topics relevant to subsequent clinical experiences 	<ul style="list-style-type: none"> • 84% felt confident applying teamwork skills during deployment • 69% thought team training was an important or very important part of their training 		
Neily 2011 ³⁸	VA MTT	OR	RCC			<ul style="list-style-type: none"> • Qualitative interviews suggested improvements 	<ul style="list-style-type: none"> • 50% greater reduction in risk-adjusted surgical mortality for MTT

						communication among OR staff and staff awareness of teamwork concepts	<p>group vs. control (RR=1.49)*</p> <ul style="list-style-type: none"> • Reduction of 0.5 deaths per 1000 procedures associated with every quarter that teamwork intervention was in place* • Qualitative interviews suggested improvements in overall perioperative efficiency, reduced length of procedures, improved first case on-time start times, and equipment use
Patterson 2013 (published online 2012) ⁶⁶	Multidisciplinary team training	Pediatric ED	Time-series	<ul style="list-style-type: none"> • Value of training was rated highly on 5 point scale 	<ul style="list-style-type: none"> • Teamwork knowledge scores significantly increased immediately post intervention and gains were maintained at 8-10month follow-up* 	<ul style="list-style-type: none"> • Safety climate, teamwork climate, and overall SAQ scores increased immediately post intervention and improvements maintained at 8-10 month follow-up* • Observed teamwork behaviors improved significantly and improvements maintained at 8-10 month follow-up* • No significant differences detected in 	<ul style="list-style-type: none"> • Patient safety event rate decreased (2-3 annually pre vs. 1000 days since safety event in 12month post)

						frequency of observed behavioral markers of teamwork over time	
Phipps 2012 ⁷⁰	CRM	L&D	Pre-post			<ul style="list-style-type: none"> 4 of 7 unit-referenced dimensions of safety culture significantly improved* 	<ul style="list-style-type: none"> Decrease in adverse outcome index (AOI) (0.052 pre vs. 0.043 post) No significant change in patient satisfaction
Riley 2011 ³⁶	TS	L&D	NCGPPT			<ul style="list-style-type: none"> No statistically significant differences in safety culture after Type II error corrections 	<ul style="list-style-type: none"> Weighted adverse outcome score (WAOS)—an index of perinatal harm—decreased 37% for full intervention group only (1.15 pre vs. 0.72 post*) Variability in WAOS scores was decreased post-training for full intervention group only
Singer 2011 ⁵⁴	Safety Leadership Team-Training	Hospital management groups	Qual. Longitudinal			<ul style="list-style-type: none"> Qualitative interviews with trainee teams indicated improved leadership activation, inter-departmental transparency & learning, information mobilization, & information solicitation 	
Steineman	CRM	Trauma	Prospective			<ul style="list-style-type: none"> Significant 	<ul style="list-style-type: none"> 16% reduction in

n 2011 ⁹⁰			cohort			improvement in observer rated teamwork during simulated scenarios* and daily clinical practice*	average ED resuscitation time* <ul style="list-style-type: none"> • 76% increase in completeness of clinical task completion* • No significant changes in mean hospital length of stay, ICU days, or deaths
Stevens 2012 ⁷¹	CRM	Cardiac surgery	Pre-post	<ul style="list-style-type: none"> • 80% or more perceived training to be useful, applicable, and likely to positively change their practice during a critical event 		<ul style="list-style-type: none"> • 1 of 10 safety climate questions significantly improved* and 3 others trended positively at 6 month follow-up 	
Stocker 2012 ⁹¹	CRM	PICU	Time Series	<ul style="list-style-type: none"> • 91% perceived the training as effective for training non- technical skills 	<ul style="list-style-type: none"> • Significant increase in confidence to deal with future critical events at both 6month and 12 month follow-up* 		
Tapson 2011 ⁸⁰	CRM	Surgery	Longitudinal		<ul style="list-style-type: none"> • Significant improvement in 6 of 7 knowledge questions immediately post training*, with significant improvements 		<ul style="list-style-type: none"> • Significantly more post-training than pre-training charts met guideline recommendations and standards of care for timing, inpatient duration, and

					<p>retained for 5 of 7 questions at 30 day follow-up*</p> <ul style="list-style-type: none"> Confidence in ability to identify potentially hazardous processes or conditions*, to use CRM principles*, and in ability to identify patients needing VTE prophylaxis* significantly improved immediately post training and maintained at 30 day follow-up 		<p>prophylaxis use beyond discharge*</p>
van Schaik 2011 ⁹²	CRM	Pediatric critical care	Cross-sectional (nursing survey) Pre-post (resident survey)	<ul style="list-style-type: none"> Themes from qualitative comments from participants indicated that the training experience was perceived as valuable 	<ul style="list-style-type: none"> 3 of 8 self-efficacy items were significantly higher among participating nurses compared to non-participating nurses* Resident self-efficacy regarding leadership skills, and skills related to identifying when help is needed and asking for help significantly improved* 		
Volk 2011 ⁹³	CRM	OR	Post-only	<ul style="list-style-type: none"> 90% or more perceived 			

				training as realistic, of high quality, and would have a positive impact on future practice			
Young-Xu 2011 ⁵⁸	VA MTT	OR	RCC				<ul style="list-style-type: none"> • 20% greater reduction in risk-adjusted surgical morbidity in the MTT group vs. control (RR = 1.20)*

VA MTT= VA Medical Team Training, TS = TeamSTEPPS, CRM = Crew or Crisis Resource Management, OB = Obstetrics, L&D = Labor and Delivery, OR = Operating Room, PICU= Pediatric intensive care unit, SICU = Surgical intensive care unit, Peds = Pediatrics, NCGPT= Non-equivalent comparison group post-test only, NCGPPT = Non-equivalent comparison groups pre-test/post-test, OBEMAN = Obstetrics, Emergency Medicine, Anesthesiology, and Neonatology Program, SBT = Simulation based training, CBT = Case based learning, RCC= Retrospective controlled cohort study, + Improvement, but not statistically significant; * p < .05