

Figure 1: Scatterplots and distributions of responses for friends and family test (FFT), patient measure of safety (PMOS), the outcome measures of the hospital survey of patient safety survey (HSOPSC1: perceptions of patient safety; HSOPSC2: frequency of events reported; HSOPSC3: number of events reported in the last 12 months; HSOPSC4: patient safety grade) and %harm-free care.

